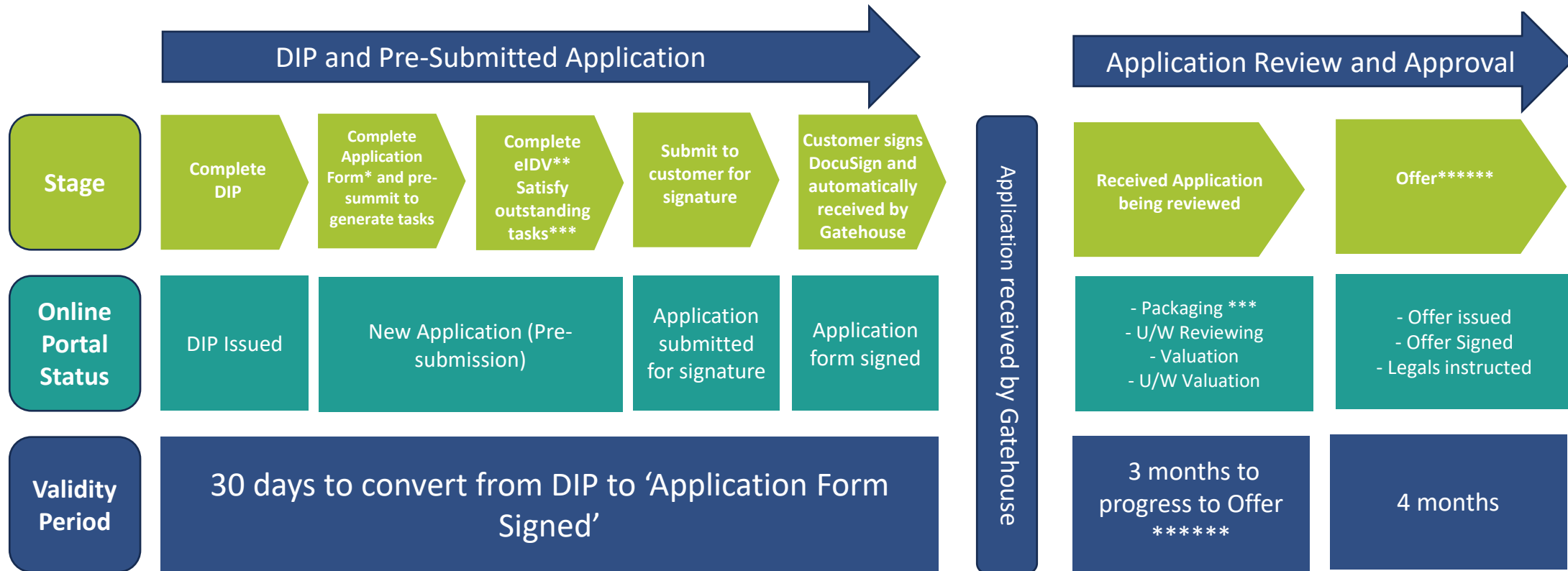


# Home Finance Application Process



\*Please review our Broker Portal Improvements Guide which can be found at: <https://www.gatehousebank.com/intermediaries/documents-for-download>

\*\*Please review our eIDV guide which can be found at: <https://www.gatehousebank.com/intermediaries/documents-for-download>

\*\*\*While the customer completes their eIDV, the initial tasks can be completed simultaneously, and all supporting documentation can be uploaded prior to submitting the application for Customer Signature.

\*\*\*\*If all the initial tasks have not been fully satisfied, the application will be held in packaging for 14 days of receipt of signed application, after which notification of withdrawal will be issued and the application will need to be resubmitted.

\*\*\*\*\*If the application has not progressed within 3 months, notification of withdrawal will be issued, and the application will need to be resubmitted.

\*\*\*\*\*Upon expiry of original offer, a new application will need to be resubmitted with T&Cs, fees and products available at the current time.